

**CONDITIONS OF SERVICE, Revision #23
REVISION SUMMARY – Main Document**

Revision #	Section(s)	Section Title	Summary of Changes to Toronto Hydro's Conditions of Service
2023-M-01	1.4	Amendments and Changes	Updated the method of notifying Customers about Conditions of Service and Rates changes from newspaper to Toronto Hydro's website and social media platforms, as needed.
	2.4	Tariffs and Charges	
2023-M-02	1.6	Customer Rights	Expanded wording to clarify Customer's rights when making use of Green Button's "Connect My Data" and "Download My Data" to access and download their usage data.
2023-M-03	1.7.3	Tree and Vegetation Management	Expanded wording to clarify the need for Customers to hire authorized persons, such as utility arborists, to perform the tree trimming on private property for their own safety, the safety of the public, and the safety of the distribution system.
2023-M-04	2.1.2.1	Offer to Connect (Contractor Pre-Qualification)	<ul style="list-style-type: none"> Removed the "Contractor Pre-Qualification Application" as one of the reference documents to the Conditions of Service. The Contractor Pre-Qualification Application to be relocated on a dedicated Toronto Hydro webpage.
2023-M-05	2.1.5	Relocation of Toronto Hydro-Owned Assets	Expanded wording to clarify the requirements for Toronto Hydro's relocation of Toronto Hydro-owned asset.
2023-M-06	2.3.4.3	Supply Offerings	Removed vault sharing cost or transformer facilities fee for new network connections as it is no longer applicable. All customer charges are determined via the Offer to Connect process.
2023-M-07	2.3.6	Emergency Backup Generation Facilities	Clarified Toronto Hydro's emergency backup generation facilities requirements.
2023-R-01	Section 6 – References	Distributed Energy Resource Requirements	<ul style="list-style-type: none"> Updated Distribution Generation (DG) to Distributed Energy Resources (DER) to align with the latest terminologies adopted by the Institute of Electrical and Electronics Engineers (IEEE) and the Canadian Standards Association (CSA). Updated DER requirements, procedures and connection processes to reflect Toronto Hydro's latest review and connection process.