

Electricity Service Agreement for Owners/Landlords/Property Managers



This form is used by Owners/Landlords/Property Managers to authorize Toronto Hydro to bill them for electricity usage when their residential rental properties are vacant.

Please return this completed form to:

Email: forms@torontohydro.com
Subject: Electricity Service Agreement

Mail: Toronto Hydro
500 Commissioners St.
Toronto, ON M4M 3N7
Attention: Customer Care

Fax: 416-542-3452
Attention: Electricity Service Agreement

I ACCEPT SERVICE

I hereby authorize Toronto Hydro to bill me for electricity service in between tenants at the property or properties listed below. This means that I agree to accept paying for continued service to these rental properties until a new account holder assumes responsibility, and a set-up charge will not apply.

Pricing information

You have the option to choose the electricity price plan that works best for you. By default, residential customers on the Regulated Price Plan (RPP) are billed on Time-of-Use (TOU) pricing, but may choose to change to Ultra-Low Overnight (ULO) or Tiered pricing. For more information and to help you decide which price plan is right for you, visit torontohydro.com/customerchoice.

Please select one of the following. If no selection is made, you'll remain on Time-of-Use (TOU) pricing.

I wish to remain on Time-of-Use (TOU) pricing

I wish to be billed on Ultra-Low Overnight (ULO) pricing

I wish to be billed on Tiered pricing

Please note that changes to your billing may not take effect until your next billing period, at the earliest.

Property address: _____

Property address: _____

Property address: _____

(For more than three properties, please list all addresses on the attached form).

I DO NOT ACCEPT SERVICE

I do not consent to being billed for my tenanted property or properties when there is no active account holder at the property or properties. Therefore, I accept that the electricity service at the above property or properties may be disconnected when there is no active account holder. I understand that:

- Toronto Hydro will not be held responsible for any liability or damage which may occur as a result of service being disconnected (e.g. pipes freezing, food spoiling, etc.)
- Reconnection is subject to an additional charge as noted on Toronto Hydro's website at: torontohydro.com/servicecharges
- If the service is disconnected for six months or longer, or if any changes are made to the wiring, an Electrical Safety Authority (ESA) inspection will be required prior to reconnection, and reconnection charges may apply. To learn more, visit esasafe.com or call **1-877-372-7233**

Note: Please advise us of your decision within 10 days from the receipt of this form. Otherwise, you'll be deemed to have chosen not to accept service.

Sign me up for eBills (paperless billing)

Email: _____

Owner/Landlord/Property Manager's name: _____

Mailing address: _____

Main phone number: _____ Email: _____ Fax: _____
(if different than the email address above)

Owner/Landlord/Property Manager's signature

Date

We're here to help. If you have a question, you can chat with a Customer Care representative online from our self-serve portal by logging in to your account or registering at **torontohydro.com**. You can also contact us by email at **contactus@torontohydro.com** or by phone at **416-542-8000**, Monday to Friday, 8 a.m. to 8 p.m.

*If you have any questions about the information collected on this form or the ways in which your personal information may be used, you can learn more at **torontohydro.com/privacypolicy** or you can call us at **416-542-8000** to request a copy of the Toronto Hydro Privacy Policy. Please see Toronto Hydro's Conditions of Service at **torontohydro.com/conditionsofservice** for terms and conditions.*

By opting to submit this form via email, you are acknowledging that you accept the risk of email communications to and from Toronto Hydro not being encrypted or secure, and that the personal information contained in this form (including but not limited to name, service address, phone number, email address, and Toronto Hydro account number) could be intercepted and/or read by unintended parties. Toronto Hydro accepts no liability for any loss and/or damages caused by unintended parties intercepting and/or reading email communications contained in this form.

Additional properties

Property address: _____

Property address: _____

Property address: _____

Property address: _____

Property address: _____

Property address: _____