

Electricity Service Agreement for Owners/Landlords/Property Managers



Please return this completed form to:

Mail: Toronto Hydro
500 Commissioners Street
Toronto, ON M4M 3N7
Attention: Customer Care

Email: forms@torontohydro.com
Subject: Move

Fax: 416-542-3452
Attention: Move

Date: _____

Property address: _____

Property address: _____

Property address: _____

I ACCEPT SERVICE

I hereby authorize Toronto Hydro to bill me for electricity service in between tenants at the above property or properties. This means that I agree to accept paying for continued service to these rental properties until a new account holder assumes responsibility. By accepting service, I understand that:

- No set-up fee and no deposit charge will apply

I DO NOT ACCEPT SERVICE

I do not consent to being billed for my tenanted property or properties when there is no active account holder at the property or properties. Therefore, I accept that the electricity service at the above property or properties will be disconnected when there is no active account holder. I understand that:

- Toronto Hydro will not be held responsible for any liability or damage, which may occur as a result of the service being disconnected (e.g. pipes freezing, food spoiling, etc.)
- If the service is disconnected for six months or longer, or if any changes are made to the wiring, an Electrical Safety Authority inspection will be required prior to reconnection
- Reconnection charges may apply

If we do not receive your decision within 10 days of the date of this letter, you will be deemed to have chosen not to accept service.

Pricing Information

You now have the option of choosing the electricity price plan that works best for you. By default, customers are billed according to Time-of-Use (TOU) pricing, but may choose to switch to Tiered pricing. For more information and to help decide which price plan may be right for you, please visit torontohydro.com/customerchoice.

I wish to be billed on Tiered pricing

Owner/Landlord/Property Management's name: _____

Mailing address: _____

Email address: _____ Fax: _____ Telephone: _____

Sign me up for paperless billing Email address: _____

Owner/Landlord/Property Management's signature: _____ Date: _____

We're here to help. If you have any questions, please call our Customer Care team at **416-542-8000**, Monday to Friday, 8 a.m. to 8 p.m.

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By opting to submit this form via email, you are acknowledging that you accept the risk of email communications to and from Toronto Hydro not being encrypted or secure, and that the personal information contained in this form (including but not limited to name, service address, phone number, email address, and Toronto Hydro account number) could be intercepted and/or read by unintended parties. Toronto Hydro accepts no liability for any loss and/or damages caused by unintended parties intercepting and/or reading email communications contained in this form.