

New Tenant Move Service Agreement



This form is used by a new tenant to authorize Toronto Hydro to bill them for electricity usage.

Please complete online at torontohydro.com/move or

Email: forms@torontohydro.com
Subject: Move

Mail: Toronto Hydro
500 Commissioners St.
Toronto, ON M4M 3N7
Attention: Customer Care

Fax: 416-542-3452
Attention: Move

Tenant information

Service start date: _____

First name: _____ Middle name: _____ Last name: _____

Service address: _____

Date of birth: _____ Main phone number: _____ Mobile phone number: _____
(DD/MM/YYYY)

Mailing address: _____
(if different from service address)

I would like to receive confirmation of my new account set-up and receive my bills electronically:

Email address: _____

Landlord information

Name: _____ Corporation name: _____
(if applicable)

The Landlord would like to receive confirmation of the new tenant account set-up.

Email address: _____ Fax: _____

Address: _____ Main phone number: _____

Pricing information

You have the option to choose the electricity price plan that works best for you. By default, residential customers on the Regulated Price Plan (RPP) are billed on Time-of-Use (TOU) pricing, but may choose to change to Ultra-Low Overnight (ULO) or Tiered pricing. For more information and to help you decide which price plan is right for you, visit torontohydro.com/customerchoice.

Please select one of the following. If no selection is made, you'll remain on Time-of-Use (TOU) pricing.

I wish to remain on Time-of-Use (TOU) pricing

I wish to be billed on Ultra-Low Overnight (ULO) pricing

I wish to be billed on Tiered pricing

Please note that changes to your billing may not take effect until your next billing period, at the earliest.

By signing this document, I agree to pay for such Toronto Hydro services in accordance with the rules and regulations and at the applicable rates for such services. I agree to be bound by the rules, regulations, or ordinances enacted or adopted by Toronto Hydro and by the governing body applicable to Ontario's electrical utility systems.

Tenant signature

Date

We're here to help. If you have a question, you can chat with a Customer Care representative online from our self-serve portal by logging in to your account or registering at torontohydro.com. You can also contact us by email at contactus@torontohydro.com or by phone at **416-542-8000**, Monday to Friday, 8 a.m. to 8 p.m.

*If you have any questions about the information collected on this form or the ways in which your personal information may be used, you can learn more at torontohydro.com/privacypolicy or you can call us at **416-542-8000** to request a copy of the Toronto Hydro Privacy Policy. Please see Toronto Hydro's Conditions of Service at torontohydro.com/conditionsofservice for terms and conditions.*

By opting to submit this form via email, you are acknowledging that you accept the risk of email communications to and from Toronto Hydro not being encrypted or secure, and that the personal information contained in this form (including but not limited to name, service address, phone number, email address, and Toronto Hydro account number) could be intercepted and/or read by unintended parties. Toronto Hydro accepts no liability for any loss and/or damages caused by unintended parties intercepting and/or reading email communications contained in this form.