

**CONDITIONS OF SERVICE, Revision #20**  
**REVISION SUMMARY**

| <b>Revision #</b> | <b>Section</b>         | <b>Section Title</b>  | <b>Summary of Changes to Toronto Hydro's Conditions of Service</b>   |
|-------------------|------------------------|---|--|
| 20-0-01           | 2.1.5                  | Relocation of Plant   | Revised to reflect the OEB's new relocation cost recovery standard.  |
|                   | 4                      | Glossary of Terms   | Added the term: Relocation   |
| 20-0-02           | 2.1.2.4                | Supply Agreement  | Removed this section as the terms and concepts are outdated and the same conditions are covered in the Connection Agreements with the Customer. Establishing a Supply Agreement in addition to the Connection Agreement would be redundant.  |
|                   | 2.1.7.5                | Operating Agreements (new)  | Added a new section to specify that an Operating Agreement may be required between Toronto Hydro and Customer for load connection customers (customers without generator/generation facilities).   |
| 20-0-03           | 2.3.4.2                | Supply Voltage  | Revised to reflect the equivalent service sizes of the demands loads offered to Customers when supplied from secondary street circuits on road allowance.  |
| 20-0-04           | 2.3.7.1                | Metering - General  | Added conditions in the section to give Toronto Hydro the right to operate on Customer-Owned switched when conducting meter work and not be liable for any damages or losses sustained resulting from inadequate maintenance of Customer-Owned equipment and infrastructure.   |
| 20-0-05           | 3.8                    | Unmetered Connections   | Revised to better outline and clarify Toronto Hydro requirements for unmetered service connections and the responsibilities between Toronto Hydro and Customer when it comes to the different connection methods offered.  |
| 20-0-06           | 2.2.1                  | Disconnection & Reconnection  | Revised to better align with the new Distribution System Code (DSC) disconnection and reconnection amendment.  |
| 20-0-07           | 2.4.3                  | Deposits  | Revise the wording in the Conditions of Service to better align with the Distribution System Code (DSC) and clarify the time period over which a good payment history must be on file for waiving of new or increased deposit amounts.   |
| 20-R-01           | Section 6 - References | Toronto Hydro Requirements for the Design and Construction of Customer-Owned High Voltage Substations | <p>Updated reference document #4 (Revision #12, dated September 21, 2020)</p> <p>Added statements to the following sections:</p> <ul style="list-style-type: none"> <li>- 5.1.3 Dedicated Feeder Supply</li> </ul> <p>Revised statements to the following sections:</p> <ul style="list-style-type: none"> <li>- 7.6 Protection Co-ordination and arch flash studies</li> <li>- 8.8 Communication Lines</li> <li>- 9.21 Line Differential Relay Protection</li> <li>- Sketch I-1 - Updated</li> <li>- Sketch 7 – Revised to Arc Flash Sign; Existing sketch for control cable cabinet removed as it is no longer applicable</li> </ul> |
| 20-R-02           | Section 6 - References | Toronto Hydro Requirements for the Design and Construction of Customer-Owned Structures               | <p>Updated reference document #5 (Revision #6, dated September 21, 2020)</p> <p>Added statements to the following sections:</p> <ul style="list-style-type: none"> <li>- Section 4.1 Customer Responsibility</li> <li>- Section 4.4.3 Types of Structures</li> <li>- Section 5.2 Vault Location Requirements</li> <li>- Section 5.4 Vault Design and Construction Requirements</li> </ul>  |

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|  |  |  | <p>Revised statements to the following sections:</p> <ul style="list-style-type: none"><li>- Section 4.1 Customer Responsibility</li><li>- Section 4.4.1 Location Requirements</li><li>- Section 4.4.2 Access Requirements</li><li>- Section 4.4.3 Types of Structures</li><li>- Section 5.6 Vault Electrical Requirements</li><li>- Section 5.7 Vault Ventilation Requirements</li></ul> |
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