

**CONDITIONS OF SERVICE, Revision #22
REVISION SUMMARY – Main Document**

Revision #	Section	Section Title	Summary of Changes to Toronto Hydro's Conditions of Service
2022-M-01	1.7.3	Tree and Vegetation Management	Clarified Toronto Hydro and Customer's responsibilities with respect to tree trimming and vegetation management on both public road allowance and private property.
2022-M-02	2.2.1	Disconnection and Reconnection	Expanded the wording in the Disconnection & Reconnection – Process and Charges section to reflect Toronto Hydro's new policy of providing eligible low-income customers (ELIC) one free disconnection and reconnection in a rolling 12-month period.
2022-M-03	2.3.7.1.1	Metering Requirements for MURB and Condominiums	Substituted references to multi-unit residential rental buildings/MURBs with the term "multi-unit complex" (MUC) and other broader terminology to encompass all classes of units (residential and commercial) applicable for unit smart metering.
2022-M-04	2.4.4.1	Rate Reclassification	Added a new section outlining Toronto Hydro's rate reclassification policy.
2022-M-05	2.4.5	Payments and Overdue Account Interest Changes	Revised the provision to clarify the application of non-sufficient fund fees.
-	Section 5	Tables	Updated service size requirement to align with the transformer sizes and/or demand load offered by Toronto Hydro.
-	Section 6 – References	Toronto Hydro Requirements for the Design and Construction of Customer-Owned Structures	Minor housekeeping amendments and corrections in the following sections: <ul style="list-style-type: none"> • 4.1 Customer Responsibility • 4.4.3 Types of Structures • 5.2 Vault Location Requirements • 5.4 Vault Design and Construction Requirements • 5.5 Vault Grounding Requirements
2022-R-01	Section 6 - References	Metering Requirements 750 Volts or Less	<ul style="list-style-type: none"> • Clarified Toronto Hydro's meter locations requirements.
2022-R-02	Section 6 - References	Metering Requirements for 13.8 kV and 27.6 kV Customer-Owned Substations	<ul style="list-style-type: none"> • Clarified Toronto Hydro's remote metering requirements for services 50 kW and greater. • Updated the meter diagram references to better reflect current standards, designs and practices.