

CONDITIONS OF SERVICE Revision #11 (2012)		
<u>REVISION SUMMARY</u>		
Section	Section Title	Summary of Changes to Toronto Hydro's Conditions of Service
Front page		Revised date, and revision number.
1	Introduction	Updated the table of contents.
2.1.1.1	Connection Charges	Inserted "Table 1.4" to the second paragraph.
2.1.2.3	Expansion Deposit	Deleted reference to reducing the expansion deposit.
2.1.7.2	Implied Contract	Deleted third paragraph, which indicated who is responsible for payment.
2.1.7.5	Payment by Building Owner	Inserted third paragraph, which describes when an owner of property is responsible for payment.
2.2.1	Disconnection & Reconnection – Process and Charges	Inserted that a Timed Load Interrupter Device may be installed when a bill is unpaid. Revised disconnection and reconnection fees.
2.3.6	Emergency Backup Generation Facilities	Inserted paragraphs describing the conditions and requirements for Emergency Backup Generation Facilities on Toronto Hydro's system.
2.3.7.1.1	Metering Requirements for Multi-Unit Residential Rental Buildings and Condominiums	Inserted who are "authorized persons" as identified in Ontario Regulation 389/10. Revised to reflect "unit smart metering" and "unit sub-metering".
2.4.3	Deposits	Deleted last sentence in fifth paragraph regarding the amount of a bill, and deleted seventh paragraph regarding disconnection for an unpaid security deposit. Inserted bullet (f), additional criteria to when a security deposit may be waived.
2.4.5	Payments and Overdue Account Interest Charges	Inserted payment methods and interest charges, and payment plan options available to customers. Deleted last paragraph, which listed special charges. Deleted third paragraph, which statements are present in section 2.2.1.
3.2.3	Temporary Services (other than Residential)	Inserted second paragraph that Customer must provide a designated area to post Toronto Hydro information, and maintain a safe working site.
3.8	Unmetered Connections	Deleted civil infrastructure items and inserted statement regarding ownership and maintenance on assets, in the fifth paragraph.
3.8.1	Street Lighting	Deleted last sentence in first paragraph, which referred to Schedule of Rates.

3.8.2	Traffic & Railway Crossing Signals, Pedestrian X-Walk Signals/Beacons, Bus Shelters, Telephone Booths, CATV Amplifiers, TTC Switching Devices, and Miscellaneous Small Fixed Loads	Revised section title to include items from section 3.8.3. Revised service classification to be Unmetered Scattered Load class customers, ownership demarcation points, and basic connection fees.
3.8.3	Bus Shelters, Telephone booths, CATV Amplifiers, TTC Switching Devices, and Miscellaneous Small Fixed Loads	Deleted section 3.8.3 and combined it with section 3.8.2.
3.8.4	Other Loads (<2 kW) - Decorative Lighting and Tree Lighting Service	Section 3.8.4 is now section 3.8.3. Revised last paragraph to reflect terms and conditions as noted in section 3.8.2.
Section 4	Glossary of Terms	Inserted the term “timed load interrupter device” and “eligible low-income customer”.
Section 5 - Tables	Table 1.4 - Demarcation Points & Charges for Connection Assets and Disconnection	Added new table 1.4 to reflect unmetered connections.
Section 5 - Tables	Table 2 - Service Connection and Disconnection Fee	Inserted fees associated with unmetered connections.
Section 5 - Tables	Table 3 - New or Upgraded Street Lighting Services – Point of Demarcation and Connection Charges	Revised basic connection fees.
Section 5 - Tables	Table 7 - Instrument Transformers and Enclosures	Revised compartment dimensions.
Section 5 - Tables	Table 9 – Toronto Hydro Distribution Construction Standards Price List	Deleted Table 9.
Section 6 - References	Economic Evaluation Model for Distribution System Expansion	Updated reference document #1 (dated November 7, 2011). Updated to include the latest version of the Distribution System Code Appendix B “Methodology and Assumptions for An Economic Evaluation”, revised October 21, 2009.
Section 6 - References	Toronto Hydro Distributed Generation Requirements	Updated reference document #3 (Revision #1, dated December 8, 2011). Revisions included: updated application forms, added new and revised construction standards & sketches, added information regarding fit projects, revised emergency backup generation wording, deleted “Indirect Series Connection” section, and revised commissioning & testing requirements.

Section 6 - References	Toronto Hydro Requirements for the Design and Construction of Customer-Owned High Voltage Substations	Updated reference document #4 (Revision #4, dated August 15, 2011). Revisions included: updated table of contents, revised wording in sections (feeder termination, substation drawings, guarding of electrical equipment, separate compartments, hinged access doors, screen approval, types of cables and terminations, materials supplied by Toronto Hydro for PILC and polymeric cables, types of barriers, dual fuses, minimum ratings, grounding facilities, metallic parts, pilot wire protection and remote tripping, associated publications).
Section 6 - References	Toronto Hydro Requirements for the Design and Construction of Customer-Owned Structures	Updated reference document #5 (Revision #1, dated December 6, 2011). Revisions included: updated construction standards with the latest revisions, added new construction standards to the document.
Section 6 - References	Toronto Hydro Metering Requirements 750 Volts or Less	Updated reference document #6 (Revision #6, dated October 27, 2011). Revisions included: added new section “Specialty Sockets”, updated definitions, revised Appendix-Diagram #2 and compartment dimensions, grammatical corrections.
Section 6 - References	Toronto Hydro Metering Requirements for 13.8 kV & 27.6 kV Customer-Owned Substations	Updated reference document #7 (Revision #4, dated October 27, 2011). Revisions included: updated definitions, grammatical corrections.