

Personal Pre-Authorized Debit (PAD) Agreement

SERVICES FOR RESIDENTIAL CUSTOMERS



I/We authorize Toronto Hydro-Electric System Limited (Toronto Hydro), and the financial institution designated (or any other financial institution I/we may authorize at any time) to begin debits as per my/our instructions for regular variable recurring payments and/or one-time payments from time to time, for payment of all charges arising under my/our Toronto Hydro account. Toronto Hydro bill statements are issued monthly, and therefore, regular variable monthly payments for the full amount of services delivered will be debited to my/our specified account on the due date and in the amount indicated on the bill statement. Toronto Hydro will issue regular written monthly bill statements with a due date being 20 days after the bill statement creation date. Toronto Hydro will obtain my/our authorization for any other debits. I/We understand and acknowledge that where a pre-authorized debit has been returned for non-sufficient funds (NSF) or dishonoured in any way, Toronto Hydro may re-present a debit once more for the same amount as the original pre-authorized debit within 30 days following the return of the original pre-authorized debit.

I/We agree to maintain balances sufficient to pay all bills, and agree that Toronto Hydro is not liable for any overdraft, insufficient funds, or charge caused by my/our failure to maintain funds sufficient to pay all debits presented by Toronto Hydro.

I/We may change or revoke this authorization at any time, subject to providing advance notice to Toronto Hydro at least 30 days before the next debit is scheduled. To obtain a sample cancellation form, or for more information on my/our right to cancel this Pre-Authorized Debit Agreement, I/we may contact my/our financial institution or visit www.payments.ca.

I/We have certain recourse rights if any debit does not comply with this agreement. For example, I/we have the right to receive reimbursement for any debit that is not authorized or is not consistent with this Pre-Authorized Debit Agreement. To obtain more information on my/our recourse rights, I/we may contact my/our financial institution or visit www.payments.ca.

Toronto Hydro may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least 10 days prior notice to me/us.

I/We understand and acknowledge that this agreement solely governs the method of payment for charges arising under my/our Toronto Hydro account. Cancellation of this agreement does not constitute cancellation of services by Toronto Hydro nor in any way affect my/our obligation to pay for any and all charges associated with my/our Toronto Hydro account.

CUSTOMER INFORMATION please print

Customer Name:

Toronto Hydro Account Number:

Service Address: Postal Code:

Mailing Address (if different from Service Address): Postal Code:

Home Phone Number: Cell Phone Number:

Email Address:

BANKING INFORMATION please print

Please include a VOID cheque with this application

Transit/Branch	Institution	Account Number
<input type="text"/>	<input type="text"/>	<input type="text"/>

Financial Institution Name:

Branch Address: Postal Code:

Bank Account Holder's Name:

Account Holder's Mailing Address (if different from Service Address): Postal Code:

Bank Account Holder's Home Phone Number: Cell Phone Number:

Email Address (if different from customer email address): Void cheque attached:

Authorized Name: Signature: Date:

Authorized Name: Signature: Date:

FAX TO
416-542-3458

OR MAIL TO
Toronto Hydro
500 Commissioners Street
Toronto, Ontario M4M 3N7
Attn: Remittance

CONTACT US
416-542-8000
8 a.m. – 8 p.m.
Monday to Friday

Please note: The use of your personal information by Toronto Hydro is subject to Toronto Hydro's Privacy Policy. The Privacy Policy can be viewed at torontohydro.com or you can request a copy of the Privacy Policy by calling Toronto Hydro's Customer Care department at 416-542-8000.